Who are our patients?

- 35,640 Unduplicated Patients
- 110,498 Patient Visits

### Age (2019 UDS)

- 64.9%
- 27.1%
- 8.0%

### Race (2019 UDS)

- Asian: 34.00%
- Hawaiian/Pacific Islander: 7.50%
- Black/African American: 2.50%
- American Indian/Alaska Native: 0.90%
- 2.80%

### Ethnicity (2018 and 2019 UDS Comparison)

- Hispanic or Latino: 91.70% (2018), 90.10% (2019)
- Non-Hispanic or Latino: 9.50% (2018), 10.00% (2019)
- Refused to Report: 0.40% (2018), 0.40% (2019)
Payer Mix (2019 UDS)

Our Performance Measures (1/1/2019-12/31/2019):

Preventive Services
Chronic Care Services:

- Controlled Hypertension: 60.1%
- Uncontrolled Diabetes (A1C>9 or Unknown): 31.2%
- IVD and Antithrombotic Therapy: 80.3%
- Statin Therapy: 76.6%

OB/Women’s Health Services:

- Early Entry into Prenatal Care: 70.1%
- Birth Weight > 2500 g: 92.3%
- Breast Cancer Screening: 39.8%
**CFHC’s Performance Improvement Program**

Coastal Family Health Center’s (CFHC) Performance Improvement Program (PIP) is designed to identify opportunities to improve organizational and individual staff performance and to increase the probability of desired or optimal patient outcomes.

**Goals**

The 3 most important goals of CFHC’s PIP are to:

1. Provide patients with the highest level of professional, safe and cost effective care.
2. Provide the framework for the systematic, ongoing, objective monitoring and evaluation of the quality and appropriateness of patient care services.
3. Implement risk control measures to protect the assets and resources of CFHC.

Individual clinic measures are posted at each clinic site for review, and our Coastal Family Health Center staff and providers will be happy to answer your questions.